The Case for Modernizing Government IT Systems

Many essential government functions are reliant on outdated, inefficient, and processes. A data-driven digital infrastructure would not only save taxpayer money but also advance access to government services in underserved communities.

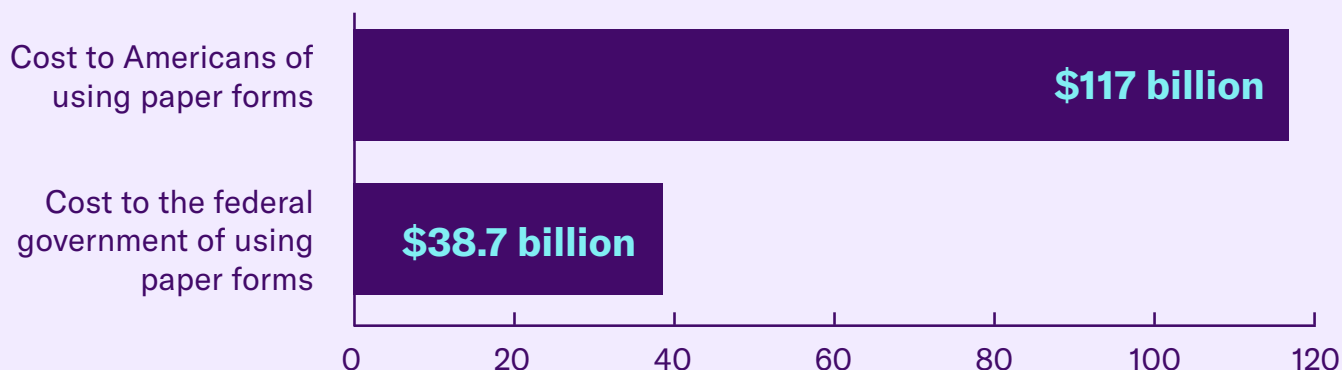## Wasted Time and Resources

9,858
Unique Forms

The federal government uses 9,858 unique forms and processes more than 106 billion forms each year.

10.5 billion
Hours

In 2021, the public spent 10.5 billion hours on government paperwork.

Economic Cost of the Government's Digital Lag

Cost to Americans of using paper forms — **$117 billion**

Cost to the federal government of using paper forms — **$38.7 billion**

(bar chart axis: 0, 20, 40, 60, 80, 100, 120)

↓ **$3 billion**

In 2021, paper returns took at least 8 months to process, a backlog that cost the IRS $3 billion in interest alone.

↑ **$1 trillion**

Government digitization, using current technology, could generate over $1 trillion annually worldwide.
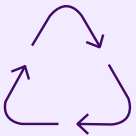
5 Benefits of Digitizing Government Forms and Systems

- Reducing Costs
- Increasing Efficiency
- Building Resilience
- Eliminating Waste
- Better Serving Americans

5 Areas to Prioritize for Digitization

- Individual Income Tax Return
- Passport Applications and Renewals
- Green Card Applications
- Social Security Applications
- Health Records

Digitization will enable government agencies to cut costs and increase efficiency every day. We must prioritize digital modernization so that government can continue to accomplish and improve on its fundamental purpose—serving the American people.

Tell Congress, it's time to bring America's government systems into the 21st century.

U.S. Chamber of Commerce Technology Engagement Center

www.AmericanInnovators.com